

TECH TALK

MONTHLY

YOUR MONTHLY DOSE OF
TECH & BUSINESS NEWS



Monthly update from
Mark

Think of employee cybersecurity training as a living, breathing thing, not a one-and-done deal. Hackers are constantly evolving their tricks, so your training needs to keep up. Regularly evaluating your training program helps you spot what's working and what's not.

Maybe your employees are ace at spotting phishing emails, but they're still falling for strong password scams. By staying on top of things and updating your training, you're not just teaching your team to be security-savvy; you're building a human firewall that can adapt to any cyberattack.

Need some cyber awareness training help? Reach out to us at mark@phrixus.com to schedule a chat.

Until then, stay safe,

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DID YOU KNOW?

In Windows, you can't create a folder named "CON" because "CON" is a reserved name that stands for "console".



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02 | WHY SECURING YOUR SOFTWARE SUPPLY CHAIN IS CRITICAL

In today's world, everything's connected. That includes the software your business relies on, whether you've installed that software locally or use it in the cloud.

Protecting the entire process that creates and delivers your software is very important. From the tools developers use to the way updates reach your computer, every step matters. A breach or vulnerability in any part of this chain can have severe consequences.

A recent example is the global IT outage that happened last July. This outage brought down airlines, banks, and many other businesses. The culprit for the outage was an update gone wrong. This update came from a software supplier called CrowdStrike. It turns out that the company was a link in a LOT of software supply chains.

What can you do to avoid a similar supply chain-related issue? Let's talk about why securing your software supply chain is absolutely essential.



Increasing Complexity and Interdependence

- **Many Components**
These include open-source libraries, third-party APIs, and cloud services. Each component introduces potential vulnerabilities.
- **Interconnected Systems**
A vulnerability in one part of the supply chain can affect many systems. The interdependence means that a single weak link can cause widespread issues.
- **Continuous Integration and Deployment.**
Securing the CI/CD pipeline is crucial to prevent the introduction of malicious code.

Rise of Cyber Threats

- **Targeted Attacks**
Attackers infiltrate trusted software to gain access to wider networks.
- **Sophisticated Techniques**
These include advanced malware, zero-day exploits, and social engineering. A robust security posture is necessary to defend against these threats.
- **Financial and Reputational Damage**
Companies may face regulatory fines, legal costs, and loss of customer trust. Recovering from a breach can be a lengthy and expensive process. Regulatory Requirements
- **Compliance Standards**
These include regulations like GDPR, HIPAA, and the Cybersecurity Maturity Model Certification (CMMC).
- **Vendor Risk Management**
Companies must ensure that their suppliers adhere to security best practices. A secure supply chain involves verifying that all partners meet compliance standards.
- **Data Protection**
Securing the supply chain helps protect sensitive data from unauthorised access. This is especially important for industries like finance and healthcare.

Ensuring Business Continuity

- **Preventing Disruptions**
A secure supply chain helps prevent disruptions in business operations as cyber-attacks can lead to downtime.
- **Maintaining Trust**
By securing the supply chain, companies can maintain the trust of their stakeholders.

Steps to Secure Your Software Supply Chain

- **Strong Authentication**
Use strong authentication methods for all components of the supply chain. Ensure that only authorised personnel can access critical systems and data.
- **Phased Update Rollouts**
Keep all software components up to date, but don't do all systems at once. If those systems aren't negatively affected, then roll out the update more widely.
- **Security Audits**
Assess the security measures of all vendors and partners. Identify and address any weaknesses or gaps in security practices.
- **Secure Development Practices**
Ensure that security is integrated into the development lifecycle from the start.
- **Threat Monitoring**
Use tools like intrusion detection systems (IDS) as well as security information and event management (SIEM) systems.
- **Education**
Awareness and training help ensure that everyone understands their role in maintaining security.

A breach or outage can have severe consequences. Securing your software supply chain is no longer optional; investing in this is crucial for the resilience of any business.

Samsung ViewFinity S9 49" Ultra-WideCurved Screen

Next time you are looking for a multi-screen setup take a look at a 49" ultra-wide screen option. These wonderful devices allow you to split your screen into 3 or 4 windows effectively having 4 screens in 1. With high definition graphics, built in KVM switch and USB hub if you have space on your desk for one of these they would greatly improve productivity.

Take a look on our web store and order yours today:

<https://shop.phrixus.com/products/samsung-49-inch-curve-32-9-dqhd-va-monitor-dp-hdmi2-usb-c-usb3-lan-h-adj-vesa-3y-2173448>



ESSENTIAL SETTINGS TO MAXIMISE YOUR MICROSOFT 365 EXPERIENCE

Microsoft 365 is a powerful suite of tools. But to get the most out of it, it's important to optimise the settings. Otherwise, you may only be using a fraction of the power you have.

Here are some tips to get more from your M365 business subscription.

1. Optimise Email with Outlook Features

Set Up Focused Inbox

This helps you manage your email more efficiently. It separates important emails from the rest.

Organise with Rules

Create rules to move emails to specific folders or mark them as read to reduce clutter.

2. Enhance Collaboration with Teams

Set Up Channels

Channels in Teams organise discussions by topic or project.

Create channels for different teams or events.

Manage Notifications

Notifications keep you informed but can be overwhelming. Customise them by going to Settings > Notifications.

Use Tabs for Quick Access

Tabs in Teams give fast access to important files and apps. Add tabs for frequently used documents, websites, or apps.

3. Secure Your Data

Set Up Data Loss Prevention (DLP) Policies

DLP policies help prevent data breaches. Create policies to identify and protect sensitive information.

Manage Mobile Device Security

Ensure mobile devices accessing Microsoft 365 are secure with Microsoft Business Premium and use Intune.

4. Customise SharePoint

Organise with Document Libraries

Document libraries in SharePoint help organise and manage files. Create libraries for different departments or projects.

Use Site Templates

Use templates for common site types, like team sites or project sites.

5. Maximise Productivity with OneDrive

Sync Files for Offline Access

OneDrive allows you to sync files for offline access. This ensures you can access important files without needing an internet connection.

Use Version History

Version history in One Drive allows you to restore previous versions of files. This is vital for business continuity and ransomware recovery.

6. Leverage Advanced Features

Use Power Automate for Workflow Automation

Power Automate helps automate repetitive tasks. Go to the Power Automate website and create flows for common workflows.

Analyse Data with Power BI

Connect Power BI to your Microsoft 365 data sources to create interactive reports and dashboards.

Add Copilot for Microsoft 365

Copilot is Microsoft's generative AI engine. It can dramatically reduce the time it takes for all types of tasks.

Using these essential settings can maximise your **Microsoft 365 experience**. This can lead to **improved security, efficiency, and collaboration**.

04

ENHANCING EMPLOYEE PERFORMANCE WITH A MOBILE-OPTIMISED WORKSPACE

Today's workspaces transcend physical boundaries. Employees work and collaborate seamlessly from anywhere, whether they're sipping coffee at a local café or lounging on their living room couch. That's the magic of a mobile-optimised workspace. It's a game-changer for productivity and performance.

Core Components of a Mobile-Optimised Workspace

- **Cloud-Based Everything.** This ensures seamless access to files, applications, and collaboration tools from any device.
- **Mobile-First Applications.** Ensure they are intuitive, responsive, and offer the same functionality as desktop versions.
- **Robust Collaboration Tools.** Features like real-time editing, file sharing, and video conferencing are essential.
- **Secure Mobile Device Management.** Protect sensitive company data on mobile devices.
- **Employee Training.** Equip employees with skills to effectively use mobile devices for work.

Benefits of a Mobile-Optimised Workspace

- Increased Productivity
- Enhanced Collaboration
- Improved Decision Making
- Attracting Top Talent
- Cost Savings

Challenges and Considerations

While the benefits are clear, creating a mobile-optimised workspace isn't without challenges.

- **Security Risks:** Increased device usage means a larger attack surface. Put in place robust security measures to protect sensitive data.
- **Employee Distractions:** Encourage employees to use focus modes or apps to reduce interruptions.
- **Data Usage:** Be mindful of data consumption. Consider providing mobile hotspots or Wi-Fi allowances.
- **Device Management:** Consider using mobile device management (MDM) solutions to streamline the process.

05

6 TIPS TO TROUBLESHOOT COMMON BUSINESS NETWORK ISSUES

Get started on keeping your network up and running smoothly:

1. Identify the Problem

Narrow down potential causes.

2. Inspect Physical Connections

Quickly rule out or identify simple problems.

3. Test Network Connectivity

Simple testing can provide valuable insights.

4. Analyse Network Configuration

Errors here can often cause connectivity problems.

5. Monitor Network Performance

This helps identify ongoing issues and potential bottlenecks.

6. Ensure Security and Updates

Regular updates and checks can prevent many common issues.

07

8 STRATEGIES FOR TACKLING "TECHNICAL DEBT" AT YOUR COMPANY

Think of technical debt as the interest you pay on a loan you never intended to take. As your system grows, those hasty decisions can cost you in the long run. Here's how to address it:

- **Identify and Prioritise.** Focus on the most critical issues that will drive the most value first.
- **Integrate Debt Management into Your Workflow.** Maintain a balance between new development and debt reduction.
- **Educate and Train Your Team.** Foster a culture of quality thinking.
- **Improve Documentation.** It provides a

reference for current and future team members.

- **Regularly Update and Refactor Systems.** This involves making small, manageable changes for quality.
- **Optimise Security Practices.** Helps maintain system reliability and performance.
- **Manage Dependencies.** Tracking ensures compatibility and security.
- **Foster a Culture of Continuous Improvement.** Encourage learning, celebrating successes, and regular reflection to drive ongoing enhancement.



WE LOVE REFERRALS

The greatest gift anyone can give us is a referral to your friends. Referrals help us keep costs down so we can pass the savings to our clients.

If your friend's business ends up becoming a client - we'll gift them their free first month of service (for being a friend of yours) AND we'll gift you \$500 cash/ gift voucher.

Simply introduce me via email to **mark@phrixus.com** and I'll take it from there. I personally promise we'll look after their business with a high level of care and attention (just like we do with all our clients).

Want to know more about Generative AI?

Highly informative webinar coming for October:
Artificial Intelligence: Safeguarding Your Business Against Emerging Cybersecurity Threats

We are thrilled to announce an exclusive one-hour webinar from Phrixus Technologies, in partnership with Microsoft and Microsoft's AI tool Co-Pilot, coming in October. This session will focus on one of today's most pressing business concerns: Artificial Intelligence (AI) and Cybersecurity. How secure is your business ?

As AI continues to revolutionise industries, it introduces unprecedented opportunities—along with complex security challenges. For organisations of all sizes, staying ahead of these emerging threats is no longer optional — it's critical to the security and success of your business. This webinar offers you an invaluable chance to hear directly from a Microsoft expert who will explore how AI is reshaping the cybersecurity landscape and what you need to do to safeguard your organisation against these evolving threats.

Keep an eye out for the registration info soon



NEED A LAUGH?

What is the latest in Pirate technology?



The I-patch!

TECHNOLOGY TRIVIA

The question this month is:

This common male name is also the name of the first-ever smartphone. What is it?

The first person to email me at **mark@phrixus.com** and give a correct answer gets a \$50 Amazon Gift Card!



Each month you have a chance to win a \$50 Amazon Gift Voucher by being the first person to email us with the answer to our Technology Trivia Question of the Month!

October marks Phrixus Technologies 25th anniversary

This month we reach a huge milestone in achieving 25 years in business supporting small to medium businesses in Australia. Many of our clients have been with us from the very start and have seen us grow a little in staff numbers and seen many changes in the technology we provide and support. Our staff have remained quite stable over time and you have all developed great relationships with them all. We look forward to continuing for many years in the future.

